



Maryland 9-1-1 Board
 6776 Reisterstown Road
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MINUTES

Public Session – July 27, 2023

BOARD MEMBERS IN ATTENDANCE

Jack Markey, County Emergency Management	Steve Souder, Public-At-Large
Tony Rose, PSAP Director	Danissa Alston, County Police Services
Scott Haas, PSAP Director	William Frazier, MENA
Chris McNamara, ECC	Cecilia Warren, Accessibility Needs
Shariff Thomas, 9-1-1 Specialist	CPT Scott Brillman, Career Fire Services
Sue Greentree, APCO	Tammy Price, PSAP Director
Russell Strickland, Secretary, MDEM	Major Gregory, MD State Police
Dwayne DJ Hall, Volunteer Fire Service	Justin Orendorff, PSAP Director
Sona Konate, Public-At-Large	Michael Block, Cybersecurity
Kevin Mosier, Public Service Commission	

OFFICE OF THE EXECUTIVE DIRECTOR IN ATTENDANCE

Mike Marshall, Interim Executive Director

BOARD MEMBERS NOT IN ATTENDANCE

Richard Berg, MIEMSS
 Julia Fischer, GIS
 Michael Walther, County Finance
 Daniel Leary, Wireless Industry
 Kenneth Poling, Wireline Industry

GUESTS IN ATTENDANCE

Walt Puller, Verizon	Roger Bennett, Allegany County
Toni Dunne, Motorola Solutions	Joshua Jack, Mission Critical Partners
Ross Coates, Harford County	CPL Robbie Larimer, Dorchester County
Bryan Ebling, MIEMSS	Ann Pingel, Anne Arundel County
Diane Strong, Cecil County	Jack Brown, Carroll County
Kayman Khaloughi, Prince George’s County	LT Jennifer Reidy-Hall, Howard County
James Hamilton, Worcester County	Robert Horne, Mission Critical Partners
Ashley Burgan, Carroll County	Lisa Madden, Motorola
Cassandra Onley, Montgomery County	Charlynn Flaherty, Prince George’s County
John Lesko II, DoIT	Sabrina Chase, MDEM
Taylor Thompkins, AT&T	Stacy Clay, Calvert County
Jeff Clements, Charles County	Brad Russum, Kent County
Pete Landon, Kent County	Steve Shipley, Allegany County
Shelbie Hall, Washington County	Antonella Volpe, Charles County
Jonathan Verville, Motorola	Daniel Heilman, Carousel

OPENING

Chairman Markey called the public session to order at 10:00 AM on Thursday, July 27, 2023, via the Conference Bridge.

Secretary Strickland of the Maryland Department of Emergency Management thanked the members of the Board for making the time available for today's meeting. He extended a special thank you to the new Board members who joined the call. We look forward to your participation and offer the Board's support. Secretary Strickland extended a big thank you to Scott Brillman who is leaving the Baltimore City operations and moving on to a new opportunity.

Two new Board members introduced themselves to the other Board members. Sona Konate Program Chief with the Prince George's County Health Department. Dwayne (DJ) Hull a representative for the Volunteer Fire Service. He has been a volunteer member of the Prince George's County Fire Department for approximately 18 years. DJ is also a Career Battalion Chief with the Baltimore City Fire Department.

There was a roll call of Board members by Mr. Jack, and a quorum was confirmed.

Chairman Markey noted that the Maryland 9-1-1 Board is fully staffed for the first meeting of the fiscal year 2024. Chairman Markey noted that Scott Brillman will be departing the Board and offered him the opportunity to address the members.

Mr. Brillman gave a brief recap of his time on the Board and noted that the Board has accomplished great things over the years. He thanked the Board for trusting in him and appreciated the passion the Board has for the 9-1-1 industry. His new position will be in northern Virginia.

Chairman Markey thanked Mr. Brillman for his service to the Board and the 9-1-1 community.

Chairman Markey provided some additional information to the new Board members regarding the history and function of the Board and the cadence of the Board meetings.

APPROVAL OF MINUTES

The Board considered the meeting minutes from the June 29, 2023, meeting. The Board members are provided with the material in advance of the meeting so they may review them. Mr. Frazier requested two corrections to the minutes.

Mr. Frazier made a motion to approve the meeting minutes from the June 29, 2023, meeting as amended. Mr. Thomas seconded the motion. All were in favor and the motion was carried.

FISCAL REPORT – MIKE MARSHALL

Interim Executive Director Mr. Marshall reported the 9-1-1 Trust Fund balance FY 2024 will be updated as soon as the Comptroller's office officially closes FY 2023. As of July 27, 2023, the balance was \$4,024,095.00.

EXECUTIVE DIRECTOR'S REPORT – MIKE MARSHALL

The Executive Director position was provided noting the team has finished the interview process. We are waiting for the next steps in the hiring process but there's no timeline to report. Mr. Marshall reported they have hired an accounts payable person. This will speed up the issuing of checks to the vendors and others. We're getting ready to hire two new positions, a project manager as well as an executive assistant.

The in-person quarterly meetings will start again. A survey will be sent to gather everyone's thoughts and opinions and what they want to see at the new quarterly meetings.

SUBCOMMITTEE REPORTS

Policy and Standards Subcommittee – Steve Souder

Mr. Souder reported the subcommittee met and he was unable to attend. Ms. Greentree led the call. The subcommittee created a Board Member Guide in conjunction with Mission Critical Partners. Mr. Souder asked for the Board to provisionally adopt the guide. The subcommittee is aware that additions and edits will be necessary for the current version. Once members have had four months or so to use it, look through it, and comment back on it, the subcommittee will ask for a more formal adoption in January. This information will help you do your jobs, both individually and collectively. Mr. Souder asked for the Board to provisionally adopt the current draft.

Various members have reviewed the document and provided their feedback. Mr. Jack reported that the suggested edits are being incorporated into the current version of the document.

Ms. Alston has reviewed the draft and found it helpful being a new member of the Board. She would like to see specific information concerning the members' positions and expectations or responsibilities as a Board member. She would also like to see information regarding what everybody does in their respective positions.

Chairman Markey noted that there were no legal responsibilities in the Public Safety Article. The legislative intent was to ensure that the Board was not an organization with tunnel vision, that only thinks about the world through one lens. One way of doing that is ensuring that different organizations can represent their interests. As a member, you have a seat at the table to help bring issues of importance to that sector that the member represents to the Maryland 9-1-1 Board's process for consideration. We need to understand and have a conversation about what that representation looks like.

Mr. Souder thanked Ms. Alston for her feedback and asked if Mr. Marshall and Mr. Jack could incorporate the suggested additions to the guide. Mr. Jack stated that it would be great to have the definitions in the guide. Unfortunately, as Chairman Markey was alluding to, they just don't exist. The subcommittee could try to define those broadly if the Board thinks that's appropriate.

Chairman Markey asked the members to recognize that the document will need to be continually improved. The document will never be complete. The subcommittee will need to evaluate what additions and edits should be made to help the Board members be more effective.

Mr. Souder noted that all Board members learn from the other Board members based on the comments that they hear in the meetings. It may be challenging to define the responsibilities. Mr. Souder suggested that it should be broad enough to be all-encompassing. So, you represent the body that you were nominated to represent but also be broad enough to allow you the ability to raise your vision as to what the Board is all about as we serve the six million residents of Maryland. Mr. Souder asked for a motion to provisionally adopt the Board Member Guide.

Ms. Alston made a motion to provisionally adopt the Maryland 9-1-1 Board Member Guide Draft. Mr. McNamara seconded the motion. All were in favor and the motion carried.

The subcommittee is working on the matrix that the Board approved about two years ago, concerning things that the Executive Director could approve and did not need to come to the Board for approval. There have been a few more things identified that the Executive Director could approve. Mr. Souder noted that the subcommittee will finalize the list and make it available to the Board at a later date.

The subcommittee received an update regarding the recruitment video. Mr. Jack shared the schedule for the filming in the various regions. Mr. Souder noted that the subcommittee will be receiving a draft of the short videos before they are finalized. The draft will also be shared with the Operations and Staffing Subcommittee of the ECC for their input. After the subcommittees review the videos, they will be formalized, finalized, and distributed for use.

Training and Exercises – Bryan Ebling

Mr. Ebling reported the subcommittee held two meetings and one was a special meeting to take up two training programs that are being presented today as projects. The first one was the project from Harford County called the Healthy Dispatcher. They are requesting training that will be delivered at the APCO Conference in October. The training was recommended by the subcommittee to move forward and be approved.

The Denise Amber Lee Foundation class that Charles County is presenting as a project today, that training has been approved in the past by the Board. This brought up a question under the new Policy 3-301, whether the subcommittee would be required to review all training programs that have both previously been approved by the Board and those that are new to the Board. The discussion will continue into the August meetings and the subcommittee will report back. However, if the Board leadership has any comments about that, we can certainly consider those. The Charles County project was reviewed and recommended to the Board for approval. This process is new to the Training and Exercise Subcommittee, and we will be working with the Executive Director's Office to work through the process and identify a smoother process.

The subcommittee is reviewing the possibility of rescheduling the monthly meetings to coincide with project applications at the Board Office. The subcommittee meets on the first Thursday of the month, which doesn't work well to review projects that will be pending at the next Board meeting.

The subcommittee continues to work on the wellness project guidelines. Mr. Ebling hopes to have the guidelines ready for Board review soon.

Cybersecurity – Michael Block

Mr. Block stated the subcommittee continues to refine an incident response checklist that is focused on responding to a cyber incident. The goal is to complete it and submit it at the next Board meeting. It will be a one-page fact sheet that will be a good resource and tool for the PSAPs.

Technology Subcommittee – James Hamilton

Mr. Hamilton stated we're continuing to see great value in combining the Board subcommittee with the ECC subcommittee. We're starting to see the need for the State to be cohesive and make decisions together to be able to have a single process throughout the state while recognizing the independence of the PSAPs. The ability for the ECC to get concurrence from the PSAPS, and then bring back to the Board of the ECC as a larger body for items for one of those entities to act on behalf of all the PSAPs.

We're continuing to engage regularly with the ESInet and Next Generation Core Service (NGCS) providers regarding the development of an i3 compliant network to network interface and other items to other states to improve PSAP-to-PSAP transfers in the NGCS world.

The providers are working towards finalizing their interface specifications between the two of them to be able to prepare for lab testing to ensure it's right before it goes into production. Ensuring that every pANI in the state is in every database in the state. Some things that could potentially be

contractual issues that might have to be further discussed with the individual PSAPs with a desire of what it is. The intent of the Board of the PSAP community, in general, is to see a standard statewide.

We've been working with Ms. Fisher for statewide data collection and have a dashboard of different 9-1-1 performance statistics. We've worked to provide her and the GIS community with call data record information and what that could look like in terms of available data. The conversations are about what data should be shared, who it should be shared with, and what structures should be around that. The subcommittee respectfully recommends that this issue be sent back to the Policy and Standards Subcommittee for review and dive into what is appropriate from a policy perspective to be shared and who it should be shared with.

The Board received a presentation from T-Mobile regarding location-based routing and their ability to do location-based routing on the front end. The subcommittees worked through that and the ECC Co-Chair has obtained consensus from the PSAPs that is the direction to move. T-Mobile was looking for this to be a statewide implementation all at once. Ideally with a singular data dump of boundaries that Ms. Fisher's office could provide. The subcommittee was preparing to make that recommendation to the Board today. If the Board would be willing to act on behalf of the 24 PSAPs with the consent of the ECC to implement that. However, a last-minute question was raised, which was very valid that other wireless providers may be implementing similar types of offerings soon and that it may be more appropriate to view this in terms of any wireless provider that offers that service in the future. The ECC Co-Chair is taking that back to his group to make sure everybody's comfortable with that updated language. And I expect to bring that back at the next meeting.

There may be some questions or concerns about voice logging in the E9-1-1 world of CAMA trunks. Many PSAPs recorded trunk-level analog before the calls hit their call-handling equipment. With the implementation of the ESInet, that is not possible. We've had some preliminary conversations with both ESInet vendors if there is an ability to do that. But before we dig into it, my ECC Co-Chair is going to be researching if this is an issue in many PSAPs.

Mr. Hamilton encouraged the PSAPs to look at a training opportunity on Primary Alternate Contingency and Emergency (PACE) planning. We have been working on that process within my county of what are our four levels of ability for the public to access us, us to access each other, and as well as us to reach up to the State when a really bad day happens and we have two to three orders of a failure.

GIS – Julia Fischer

Ms. Fischer was unable to join the call Robert Horne with Mission Critical Partners reported on her behalf. The GIS team is in the home stretch regarding updating the NG911 GIS Strategic Plan. They are doing a full refresher and expect to be able to bring that to the Board for the September meeting and be able to provide the draft for the members' review. They are moving forward with the statewide validation tool and will be having conversations concerning that next week at the GIS conference. Mr. Horne thanked those who volunteered to come out and join a panel discussion for the NGCS migration and discuss how GIS can better facilitate the location-based call routing and answer questions and post questions to GIS on what needs to be accomplished next.

Verizon Update – Walt Puller

Mr. Puller reported on June 30th at approximately 5:13 AM Verizon became aware of an issue with our wireless users calling 9-1-1. The PSAPs were receiving the call without audio. There were two separate events present on our diverse Verizon wireless network paths that affected the 9-1-1 calls. One event developed from a faulty hardware component impacting the primary path. This caused the Verizon 9-1-1 calls to fail over to our secondary path. Where we discovered one-way audio was present but not detectable on our monitoring systems. One way audio issue on the secondary path

was the result of some human error. We left some loops up while we were troubleshooting when an unrelated issue occurred early in the morning. The 9-1-1 calls were then also routed to the PSAPS administrative lines while we were troubleshooting these events. Verizon restored the full audio by 10:50 AM. We restored and replaced the faulty equipment on the primary path by approximately 12:00 PM to restore the redundancies. Looking back over the event, we found some areas where we could improve, and remediation actions were taken. The technicians have been coached to fully restore all call paths after troubleshooting is completed. Additionally, we're looking for different methods to enhance how we flag and track circuit status. We are currently using some AI in environments for testing, and we still have all the analog alarms in place. We feel we can enhance our visibility into these types of events. There were five counties involved Montgomery, Prince George's Charles, Calvert, and St. Mary's.

Each of the PSAPs was contacted and made aware that Verizon wanted to reroute the traffic to the administrative lines and that two services were down. One of the notifications was verbal communication once Verizon became aware of it. After that, we got involved with MWCOG and used their RICCS notifications system. Mr. Puller joined the calls every half hour and provided updates to the team. The alarm on the wireless network didn't meet the criteria to do an automated notification. Notifications with the new system are sent to the State Board and the PSAPs.

In a regional event, many PSAP wireless callers were having intermittent trouble completing calls to the 410 area codes. It occurred and it was related to some routing issues. This was a call completion processing failure not a 9-1-1 event failure. A public notification was sent by the Verizon Wireless team. Mr. Puller sent out some general updates by email to the PSAP community.

AT&T Update – Taylor Thompkins

Mr. Tompkins reported AT&T is working with Baltimore County as their NGCS provider. AT&T received a request not to start until the end of July or the 1st of August. Harford County continues to make good progress and we expect them to be on track for their migration by late QTR3 or QTR4 depending on everybody's schedule.

The migration status of the phase 2 network is currently with Intrado, all the provisioning has been completed. AT&T Mobility and T-Mobile use extensions and aggregators. After 30 days, migration to PSAPs will begin to be scheduled.

There is an AT&T Mobility RTT issue that they're looking to get corrected. They are working on a resolution to make sure that that gets tuned up and working correctly.

Verizon Wireless is continuing discussions regarding a direct connection via IP versus SS7 and we are working with them to make this happen as soon as they are ready.

Motorola Solutions Update – Toni Dunne

Ms. Dunne reported there were no service-impacting incidents to report. We are continuing to work with Frederick County which is on track for going live. We conducted a call flow session with Baltimore City in preparation for their NGCS implementation. We are moving forward with the dual circuit implementations for Garrett, Washington, and Carroll counties. The circuits have been ordered and the hardware has been ordered. We will coordinate the implementation with the counties. Howard County is on the agenda for approval for their dual circuits. OSP migrations have been completed for all of our customers in Maryland.

Mr. Verville stated Motorola and AT&T are working jointly on developing the i3 network-to-network (NNI) interface. We are currently using a basic SIP interface that passes ANI or pANI between Motorola and AT&T. It is not an I3 interface, and everyone acknowledges that. At the

request of our customers and of the Board AT&T formally requested that we collaborate with them on developing that interface. AT&T shared a draft document with Motorola last week. Our product and engineering teams are reviewing and redlining the document and will return that to AT&T.

We are working separately on constructing an interop lab and will work with AT&T regarding that and develop test cases for i3 features and functionality. There is a regular meeting between the Motorola product and AT&T product teams every two weeks. Motorola has been asked by the Technical and Use Subcommittee to provide regular updates regarding the project.

MACo Emergency Communications Committee (ECC) – Ross Coates

Mr. Coates reported the July meeting was canceled due to scheduling conflicts. We continue to focus on providing a remote demonstration of 9-1-1 call-taking and dispatch services at the Annual Summer Conference in Ocean City, in mid-August. The demonstration is going to be on the 17th from 9:00 AM to 3:00 PM. We will have three 30-minute intermissions where we will be able to bring in larger groups into the remote PSAP to discuss the technologies in use and some of the initiatives that we would like to pursue in the future legislative sessions in 2023 and 2024.

The Verizon Wireless business call processing outage. The PSAP community quickly engaged once we identified that there was an issue. We are working through some of our notification processes because of this event with some of our partner agencies. The PSAP community responded very promptly to the incident. There was messaging that was released on some of the social media platforms with alternative actions that individuals could take to reach emergency services.

We are working with the Maryland Center for School Safety on a panic button program that would allow panic buttons to be installed in educational institutions, which would directly connect to the PSAP and allow them to summon emergency services. That is a coordinated project that's being headed up by the Maryland Center for School Safety but as a 9-1-1 community, we are engaged as a partner. We are engaged with the 9-8-8/9-1-1 interface and integration program. We are actively meeting to look at the performance metrics of 9-8-8 and how we can improve services and have the resources necessary to address the need.

Mission Critical Partners Update – Joshua Jack

Mr. Jack reported the cyber security statewide project is approximately two-thirds complete. The project is to do a full PSAP assessment, as well as a response plan. Some counties are working through one or the other items and then they'll be getting their final report. The recruitment videos are going great. The Board Member Guide will be updated with the comments received from Mr. Frazier.

Mr. Souder requested that Mr. Jack bring to the attention of the Executive Director or the Board any projects that he is aware of happening across the country that would be beneficial to the Board.

CURRENT PROJECTS FOR VOTING CONSIDERATION

A funding request for Project 23-331 in the amount of \$7,000.00 for Harford County's Healthy Dispatcher Training was made by Ross Coates.

Mr. Souder moved to fund Project 23-331 for Harford County in the amount of \$7,000.00 for Healthy Dispatcher Training to be approved. Ms. Alston seconded the motion. All were in favor and the motion carried.

A funding request for Project 23-349 in the amount of \$1,663,493.04 for Montgomery County's ESInet and NGCS Service Maintenance was made by Cassandra Onley.

Ms. Greentree moved to fund Project 23-349 for Montgomery County in the amount of \$1,663,493.04 for ESInet and NGCS Service Maintenance. Mr. Frazier seconded the motion. Mr. Thomas and Ms. Alston recused themselves from the vote All were in favor and the motion carried.

A funding request for Project 23-352 in the amount of \$143,839.00 for Cecil County's Logging Recorder Maintenance was made by Diane Strong.

Mr. McNamara moved to fund Project 23-352 for Cecil County in the amount of \$143,839.00 Logging Recorder Maintenance to be approved. Mr. Thomas seconded the motion. All were in favor and the motion carried.

A funding request for Project 24-012 in the amount of \$52,182.21 for Cecil County's Phone System - VESTA Enhancement was made by Diane Strong.

Ms. Alston moved to approve Project 24-012 for Cecil County in the amount of \$52,182.21 for Phone System - VESTA Enhancement. Ms. Price seconded the motion. All were in favor and the motion carried.

A funding request for Project 24-022 in the amount of \$3,995.00 for Cecil County's Maintenance - Scheduling Software was made by Diane Strong.

Mr. Souder moved to fund Project 24-022 for Cecil County in the amount of \$3,995.00 for Maintenance - Scheduling Software. Mr. McNamara seconded the motion. All were in favor and the motion carried.

A funding request for Project 24-001 in the amount of \$11,671.00 for Allegany County's Generator Testing (Primary and Backup) was made by Roger Bennett.

Mr. Brillman moved to fund Project 24-001 for Allegany County in the amount of \$11,671.00 for Generator Testing (Primary and Backup). Mr. Thomas seconded the motion. All were in favor and the motion carried.

A funding request for Project 24-003 in the amount of \$543,319.00 for Allegany County's Logging Recorder was made by Roger Bennett.

Mr. Thomas moved to fund Project 24-003 for Allegany County in the amount of \$543,319.00 for Logging Recorder to be approved. Mr. Frazier seconded the motion. All were in favor and the motion carried.

A funding request for Project 24-014 in the amount of \$9,775.00 for Allegany County's Security Maintenance (Primary and Backup) was made by Roger Bennett.

Mr. Souder moved to fund Project 24-014 for Allegany County in the amount of \$9,775.00 for Security Maintenance (Primary and Backup) to be approved. Mr. McNamara seconded the motion. All were in favor and the motion carried.

A funding request for Project 24-002 in the amount of \$17,690.00 for Kent County's Security Cameras was made by Pete Landon.

Ms. Alston moved to fund Project 24-002 for Kent County in the amount of \$17,690.00 for Security Cameras. Mr. Thomas seconded the motion. All were in favor and the motion carried.

A funding request for Project 24-007 in the amount of \$5,069.00 for Calvert County's Scheduling Software was made by Stacy Clay.

Ms. Price moved to fund Project 24-007 for Calvert County in the amount of \$5,069.00 for Scheduling Software to be approved. Ms. Greentree seconded the motion. All were in favor and the motion carried.

A funding request for Project 24-023 in the amount of \$19,500.00 for Charles County's Training - Denise Amber Lee (3 Sessions) was made by Antonella Volpe.

Mr. McNamara moved to fund Project 24-023 for Charles County in the amount of \$19,500.00 for Training - Denise Amber Lee (3 Sessions) to be approved. Ms. Greentree seconded the motion. Mr. Rose and Mr. Souder recused themselves from the vote. All were in favor and the motion carried.

A funding request for Project 24-016 in the amount of \$4,264.72 for Carroll County's Chair Maintenance was made by Jack Brown.

Mr. Souder moved to fund Project 24-016 for Carroll County in the amount of \$4,264.72 for Chair Maintenance to be approved. Mr. Frazier seconded the motion. All were in favor and the motion carried.

A funding request for Project 24-018 in the amount of \$304,378.14 for Howard County's Phone System - VESTA Enhancements was made by Lieutenant Reidy.

Mr. Souder moved to fund Project 24-018 for Howard County in the amount of \$304,378.14 for Phone System - VESTA Enhancements to be approved. Mr. Thomas seconded the motion. Mr. McNamara recused himself from the vote. All were in favor and the motion carried.

A funding request for Project 24-019 in the amount of \$344,174.59 for Howard County's Console Furniture was made by Lieutenant Reidy.

Ms. Greentree moved to fund Project 24-019 for Howard County in the amount of \$344,174.59 for Console Furniture to be approved. Mr. Thomas seconded the motion. Mr. McNamara recused himself from the vote. All were in favor and the motion carried.

A funding request for Project 24-021 in the amount of \$10,000.00 for Howard County's AI SkillLab Training Licenses was made by Lieutenant Reidy.

Mr. Thomas moved to fund Project 24-021 for Howard County in the amount of \$10,000.00 for AI SkillLab Training Licenses to be approved. Major Gregory seconded the motion. Mr. McNamara recused himself from the vote. All were in favor and the motion carried.

PROJECT EXTENSIONS – REQUIRING BOARD APPROVAL

- None for the month

PROJECTS EXTENSIONS – APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR

- None for the month

PROJECTS FOR DE-ENCUMBERING OF FUNDING

- Charles County Project 23-224 NENA Training \$3,250.00

Ms. Greentree moved to de-encumber Project 23-224 for Charles County in the amount of \$3,250.00 for NENA Training. Ms. Price seconded the motion. All were in favor and the motion carried.

PROJECTS APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR

Under authority granted by the Board, the Executive Director approved the following projects that have met all guidelines established by the Board:

Calvert County	23-344	Protocol Recertification	\$1,700.00
Carroll County	23-345	ETC Manuals (4)	\$180.00
Carroll County	23-346	Protocol Training and Certification	\$3,540.00
Washington County	23-347	Protocol Training	\$3,900.00
Prince George's County	23-348	Protocol Recertification	\$8,100.00
Somerset County	23-350	Public Education Materials	\$2,500.00
Washington County	23-351	Protocol Recertification	\$3,860.00
Allegany County	23-353	Protocol Training	\$2,190.00
Allegany County	23-354	Training - CTO Recertification	\$30.00
Prince George's County	23-355	Public Education Materials	\$2,500.00
Prince George's County	24-004	Protocol Training	\$8,025.00
Prince George's County	23-292A	Training	\$675.00
Calvert County	24-005	QA Training	\$38,000.00
Calvert County	24-006	Protocol Training	\$10,500.00
Cecil County	24-008	Protocol Training and Certification	\$2,788.00
Caroline County	24-009	CTO Training	\$464.00
St Mary's County	24-010	CTO Training	\$878.00
Somerset County	24-011	Protocol License Renewal	\$14,400.00
Washington County	24-013	Training - Virtual Academy	\$3,422.00
Allegany County	24-015	Protocol Training	\$1,170.75
Howard County	24-017	Protocol License Renewal	\$79,200.00
Allegany County	24-020	APCO Training	\$2,265.82
Allegany County	24-025	Training - Implicit Bias	\$673.53
Calvert County	24-026	Training - Various APCO Topics	\$3,500.00
TOTAL			\$194,462.10

ADDITIONAL ITEMS

Scott Haas reported there is a position open for a 9-1-1 Board member to reside on the SEMSAC/EMS Board. The position was previously held by Chairman Markey. The position has not been filled for a very long time. It is the statewide EMS Advisory Committee, and they are seeking a member from the 9-1-1 Board. It is a critical position for somebody on the Board to join the committee because most of the EMD providers across the state are certified through MIEMSS. They also provide funding for training. The group meets monthly. The only time they meet is if they have voting information for the meeting. They're scheduled to have 12 meetings per month. All the meetings currently are virtual, but they are talking about doing in-person meetings quarterly. Typically, they meet about six times a year. Chairman Markey agreed that it is important to maintain the relationship. Chairman Markey encouraged the Board members to consider joining one of the subcommittees and be active members. Information regarding SEMSAC will be provided to the Board members.

Mr. Souder and Chairman Markey thanked Cpt. Scott Brillman for his service and support of the Board and the 9-1-1 community.

Sona Konate recognized the 9-1-1 community for their support during the Covid-19 pandemic. She is prepared to serve in whatever capacity is needed.

The next meeting is Thursday, August 31, 2023.

At 12:51 PM, Mr. Thomas made a motion to adjourn the meeting. Ms. Alston seconded the motion. All were in favor and the meeting was adjourned.

Jack Markey, Chairman
Maryland 9-1-1 Board